

Larry H. Miller Company Frees Up 40+ Hours A Week With BlinkOps

How a Small Cybersecurity Team Streamlined Endpoint Compliance, Licensing Audits, and Help Desk Workflows

A Diverse Business and a Lean Security Team

Larry H. Miller Company has a diverse portfolio of investments spanning real estate and other industries, as well as business units in medical services, financial services, and entertainment. Many of these entities rely on a shared IT department for support. As Vice President of Cybersecurity and Operations, Josh Boyles leads a small cybersecurity team that manages varied environments, without the headcount typically found at large enterprises.

His team needed a single hub that could automate tasks spanning multiple security systems. They explored building an internal tool and also evaluated popular SOAR platforms. These approaches either required extensive development effort or were not flexible enough.

Ultimately, the team chose BlinkOps for its ease of use, open connections to APIs, and significant time savings.

The Challenge: Manual Work Draining Resources

Manually correlating data from multiple tools had become a burden. The team spent hours each week exporting CSV reports, comparing spreadsheets, and verifying endpoint compliance.

Key problems included:

- Manual exports and comparisons from endpoint protection, SIEM, DLP, and other systems
- Time-intensive monthly licensing audits in Zoom, Microsoft, and Adobe
- Maintaining custom scripts that were brittle and required close oversight
- Lack of a unified platform for automation across varied systems

These processes were not sustainable for a small team with broad responsibilities. They briefly considered building an in-house solution, but the project looked costly and time-consuming.

Tines and Torq Came Up Short

Josh and his team researched SOAR platforms and tested other automation workflow solutions like Tines and Torq. **They discovered the following issues:**

Complex Setup

Many platforms demanded advanced scripting or developer skills.

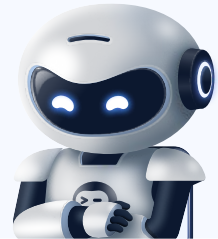
Limited API Flexibility

Connecting to niche or smaller tools required extra effort.

Steep Learning Curve

The team needed something that they could use immediately without additional hires.

After digging into Tines and Torq, the security team still needed a platform that was both flexible and easy. That's when Josh's CIO mentioned BlinkOps.



Enter BlinkOps

Josh's CIO suggested BlinkOps, which had the flexibility to tie together many different security and IT systems without forcing the team to hire a developer. Over a three-month trial, the Blink Ops crew worked closely with Josh's group to build custom dashboards and workflows that did exactly what they needed.

By focusing on simple workflows and fast integrations with APIs, BlinkOps gave the team a single hub for tasks that were previously spread across spreadsheets, scripts, and multiple consoles.



Simple automation

Easier workflow creation without specialized coding skills.



Broad integrations

Easier workflow creation without specialized coding skills.



Ongoing support

Direct involvement to address unique requests and streamline deployments.

Key Wins and Everyday Automations

Larry H. Miller Company now uses BlinkOps to automate and centralize security processes, as well as some IT and operations tasks.

Endpoint Compliance Checks

BlinkOps gathers data from CrowdStrike, Rapid7, and other tools to spot machines that need updates. It pushes missing configurations automatically, cutting out manual reviews.

Licensing Oversight

The security group no longer has to compare monthly CSV reports from Zoom, Microsoft, or Adobe. BlinkOps highlights duplicate or unused licenses, and can remove them in one automated sweep.

Help Desk Improvements

BlinkOps creates Jira tickets for patch reminders or overdue tasks. The platform also sends automated messages when a service request nears its deadline.

Fixing Gaps in Existing Tools

Some patching products, like AutoMox, hadn't worked as hoped. BlinkOps filled those gaps, providing the missing workflows that kept endpoints safe until the company replaced the problem tool.

Measured Outcomes: 40+ Hours Saved Every Week

BlinkOps delivered immediate time savings:

40–50 hours saved each week

Across the cybersecurity and operations teams, this is like having an additional full-time staff member.

Fewer manual steps

Automated CSV exports and spreadsheet comparisons are no longer necessary.

Better use of security tools

Integrations with CrowdStrike, Rapid7, and others bring clearer insights and more consistent enforcement.

Licensing cost management

Automated provisioning and deprovisioning cut down on duplicate or unused licenses.

Business Impact

With BlinkOps as a central automation hub, Larry H. Miller Company:

- Gained a clearer view of endpoint compliance metrics and audit results
- Replaced labor-intensive processes with self-running workflows
- Sharpened help desk performance through quick reminders and automated ticket creation
- Freed cybersecurity staff to focus on strategic projects rather than repetitive tasks

Looking Ahead

Turning New Ideas into Instant Workflows

With spreadsheets eliminated and repetitive tasks fully automated, the security team at Larry H. Miller Company now has the freedom to focus on what matters most: proactively strengthening their security posture across a wide range of business units.

By connecting data from multiple tools into a single, streamlined interface, Josh and his small team transformed a long list of manual tasks into fast, repeatable workflows. BlinkOps made that possible and continues to uncover new opportunities for automation that extend beyond security, all without requiring custom development or additional headcount.

With each new automation, the team is moving faster, reducing risk, and expanding the impact of security operations across the business.